

MANAGER'S MESSAGE: CELEBRATING MEMBERSHIP



Fall is a busy time, and October is a particularly eventful month, with school, community and sports activities in full swing. It's also when all cooperatives celebrate National Co-op Month.

When I say Mor-Gran-Sou Electric Cooperative celebrates Co-op Month, it really means we are celebrating you! After all, our co-op wouldn't exist without you, our members.

Our core business purpose is to serve as your electricity provider, but the larger mission of the co-op is to help make our corner of the world a better place. "Concern for community" is one of seven guiding principles all co-ops share.

Similar to how our wires run through our service territory, our concern for community flows through all of our decisions, because being a co-op means being a responsible partner and good neighbor.

Mor-Gran-Sou Electric works to help our community thrive through initiatives led by our employees and local board that's comprised of neighbors who live right here in our community.

We're proud to support local youth through our Youth Tour and scholarship programs. With your help, we offer Operation Round Up to provide assistance to our community.

The word "cooperative" is close to "cooperation," meaning people working together toward a common goal, mutually benefiting one another and the larger area. That's the essence of the cooperative spirit. Our employees and member-elected board members are invested in the community where they live and serve.

Above all, as a co-op, we put our members' priorities first. As your trusted energy partner, we know saving energy and money is important to you. We want to

empower you to manage energy use at home. If you haven't already, I encourage you to take a moment and download our SmartHub app. Through the app, you can conveniently monitor and manage your energy use. And we're here to help, so give us a call if you have questions about your energy bills.

Mor-Gran-Sou Electric is continuously examining ways to operate more efficiently, while continuing to provide the highest level of friendly, reliable service you expect and deserve. After all, we're your local co-op. We were built by the members we serve.



Jason Bentz, Co-General Manager/ CEO



Mor-Gran-Sou Electric

202 6th Ave. W. – P.O. Box 297
Flasher, ND 58535-0297
701-597-3301 | 701-663-0297
1-800-750-8212
info@morgransou.com

Underground Line Locates
Toll-free: 1-800-795-0555 or 811

Officers and Directors

Chair..... Steve Tomac
Vice Chair..... Chad Harrison
Secretary-Treasurer..... Pam Geiger

Directors:

Mark Doll, Rodney Froelich,
Bob J. Leingang, Ryan Petrick,
Kathy Tokach, Casey Wells

Co-General Managers/CEOs:

Travis Kupper
Jason Bentz



Your Touchstone Energy® Cooperative



HOW TO READ YOUR NEW BILLING STATEMENT

A Informational and account level messaging can be found here. Examples include the message listed in this bill sample, annual meeting dates, and other important information.

B The total account balance bubble features an account balance as well as the due date, or autopay date.

C The bill summary contains the billing date, when the current charges are due, the previous balance, when a payment was received, any past due balance, the current charges for this billing period, and the total account balance.

D This table details specific meter information including which rate class the meter is in, the meter number, reading dates, the previous kWh reading, current kWh reading, multiplier, and the usage for the billing period.

E A demand reading on an electric bill indicates the highest amount of power (kW) used by a member during a specific time, often measured in 15 or 30-minute intervals.

F This chart details the past 13 months of usage and the monthly high and low temperatures throughout those months. Usage is represented with the grey and green bars, and temperature is shown as red (high) and blue (low) lines.

G Here, you'll discover information about your current service, including a breakdown of charges.

H A new, key feature of the bill is the energy usage timeline that details the kWh usage and the number of days calculated for this month. In the next bubble members can compare their usage quickly with how much kWh they used last month, and then a yearly comparison with this month last year.

I If you're paying by check, tear off and send in this section so a member service representative knows which account to credit.

Important Messages
Your 2022 Capital Credit Allocation is: \$1,723.33.

Total Due
\$608.34
Due Date: 07/20/2023

Member Name: JOHN DOE
Account #: 00000000

Billing Date: 07/05/2023
Current Bill Due Date: 07/20/2023

Previous Balance \$592.78
Payment Received -\$592.78
Balance Forward \$0.00
Current Charges \$608.34
Total Due 07/20/2023 \$608.34

Rate	Meter No.	Reading Date From	Reading Date To	Previous Reading	Current Reading	Multiplier	kWh Usage	Demand Usage kW
831	54321	05/31/2023	06/30/2023	1204	1255	80	4080	17.200

Current Service Detail

Meter # 1135	2147113332/M	\$100.00
Basic Charge		\$460.00
kWh Charge	4,000 kWh @ 0.1150	\$460.00
kWh Charge	80 kWh @ 0.0680	\$54.40
kWh Charge	15.0 kW @ 0.0000	\$0.00
kWh Charge	2.2 kW @ 19.5000	\$42.90
Total This Service		\$608.34
Total Current Charges		\$608.34

Energy Usage Comparison

- This Month: 4,000 kWh / 30 days
- Last Month: 3,500 kWh / 31 days
- This Month Last Year: 4,320 kWh / 30 days
- Avg Daily Use: 136 kWh
- Avg Daily Cost: \$20.28
- Avg Daily High: 72°F

Account Number: 00000000
Total Due 07/20/2023: \$608.34
Amount Due After 07/20/2023: \$617.47

MOR-GRAN-SOU ELECTRIC COOPERATIVE
PO Box 1090
Mandan, ND 58554-7090

Visit us at: www.morgransou.com
Contact us at: (701) 597-3301
8:00 - 4:30 CT Mon-Fri (701) 663-0297
Email Address: info@morgransou.com (800) 750-8212

5 02 1 AV 0.498 5 502
JOHN DOE
123 ANYWHERE ST
MORRISVILLE ND 58053-0000

The above example bill is subject to minor changes.

More information and details can be found on your SmartHub account.

